



VIRTUOSO CONSULTING & TECHNOLOGY

BUSINESS MADE SIMPLE



SMART & INTEGRATED

# VSU

AVAILABLE ON CAPEX & OPEX MODEL

## ON CLOUD & ON PREMISES

# PRE - INTEGRATED UTILITY SOLUTION

[WWW.VIRTUOSOCONSULT.COM](http://WWW.VIRTUOSOCONSULT.COM)

### INDUSTRY CHALLENGES

The Utility industry around the world is going through a phase of adjustments and adaptation to meet a diverse range of customer needs and regulations. Utilities are facing with the challenge of reducing a significant gap between demand and supply in many areas around the world. Additionally, Utilities have the responsibility to improve customer satisfaction as per the guidelines index of regulatory authority by improving the reliability as well as minimize the capital expenditure.

### KEY FEATURES OF VSU

**Latest SAP Technology:** Single SAP S/4 HANA Platform of Utilities for ISU & CRM System

**Best Practice Process Maps:** Business process maps at different levels of decomposition

**SAP Configuration:** Pre-configured set of functionalities in SAP IS-U & CRM System

**Accelerated Migration Workbench:** Rapid migration of customer & technical data of utility

**Training Manuals:** User friendly manuals for effective end-user training

**'ZERO' CAPITAL:** No capital investment, subscription based commercial model of VSU system

**'ZERO' AMC:** No Annual Maintenance expenditure for Software & Hardware

**Easy Deployment:** Perquisite for Deployment is only Data readiness from utility for Migration

Ready to Deploy Pre-configured Cloud hosted SAP based Billing and Customer Care System for the utility industry to increase the Operation Efficiency without any capital expenditure.

VSU (Virtuoso Smart Utility) system for the Utility is an **SAP S/4 HANA** platform-based **SAP IS-U Billing** and **CRM** system. The System incorporates a preconfigured system for business processes across the areas of Customer Relationship Management, Meter Reading Management, Contract Billing, Account Management and Data Migration. The solution leverages the proven methodology of SAP system and has been developed based on experience gained from previous engagements with leading customers globally.

Virtuoso Consulting has combined its deep industry knowledge and business process expertise with proven SAP technology to provide a ready-to-deploy Billing & customer care solution to achieve the operational performance of utility organization without any capital investment.



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### WHY VIRTUOSO CONSULTING

VSU system for Utility Industry combines Virtuoso's deep industry knowledge and delivery capabilities with proven SAP implementation experience thru various engagements with leading utility companies across globe  
Deep Industry knowledge: in-depth domain expertise in core utility business - Upstream, Midstream & Downstream of Electricity, Gas & Water Utilities.

Delivery Capabilities: Leading provider of technology and consulting services for Energy & Utility Industry

SAP implementation experience: Virtuoso Consulting is SAP's leading System Integrators for Implementation of SAP system in Energy & Utility

More information about our services, offices and credentials is available at [www.virtuosoconsult.com](http://www.virtuosoconsult.com)

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